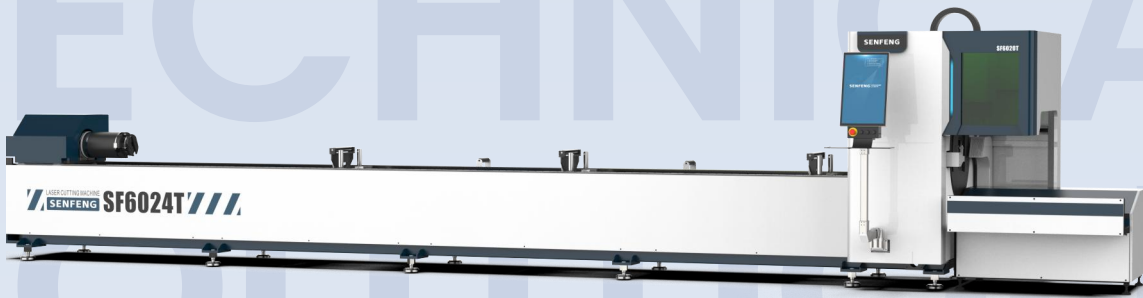


SENFENG



SF6024T

**Laser Tube Cutting Machine
with Follow Support**

Contents

Laser Tube Cutting Machine with Follow Support

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Versatile & Efficient

SF6024T

Laser Tube Cutting Machine with Follow Support



1

Superior cutting stability

2

Powerful dynamic performance

3

Automated system for greater efficiency

4

Pneumatic self-centering chuck

※ The picture is for reference and the actual appearance and size shall prevail.

QUOTATION for SF6024T 3KW/6KW Laser Tube Cutter

Issuing Date: 17th July, 2025	Date of Expiry: Valid for 20 Days
From: SENFENG LASER	To: MIM
Handled by : Dylan Hou	Mobile: +86 17865122577

FOB, QINGDAO	SF6024T MAX/RAYCUS 3KW	49,700EUR
	SF6024T MAX/RAYCUS 6KW	55,000EUR

Configuration List:

MAX/RAYCUS 3KW/6KW Laser Source

RAYTOOLS Laser Cutting Head

FSCUT3000DE-G Control System

S&A/HanLi Cooling system for cooling both head and source

XiShun Voltage Stabilizer to maintain voltage stability

TUV CE Standards

Optional Devices:

5.5KW Smoke Filter: 3,500EUR

15KW Air Compressor: 3,500EUR

Cypnest Nesting Software: 1,200EUR

Payment Terms: 50% advance payment before placing the order, 50% balance payment before shipping.

Warranty: 2 years for both machine and laser source, life time technical support, not including the consumable parts.

Delivery: 30-35 working days after advance payment confirmed.

TECHNICAL PARAMETERS

SF6024T

No.	Item	Parameter	Note
1	Tube length range	2000~6000mm	
2	Tube diameter range	Φ10~Φ230mm	National standard tube
3	Side length of square tube	□10~□230mm	National standard tube
4	X/Y-axis positioning accuracy	±0.05mm	
5	X/Y-axis repeated positioning accuracy	±0.03mm	
6	Maximum rapid speed	100m/min	As pipe weight increases, processing speed and moving parameters decrease.
7	Maximum speed of chuck	100r/min	
8	Maximum acceleration	1.0 G	
9	Weight	3150KG	Depends on actual factory delivery
10	Maximum load	260KG	
11	Dimensions	9530*1950*2200mm	Depends on actual factory delivery
12	Phase	Three-phase	
13	Power supply rated voltage	380V	
14	Frequency	50Hz	
15	Power supply protection grade	IP54	

Note: 1. The achievable accuracy of the workpiece depends to some extent on factors such as workpiece type, surface, tube specifications and straightness.

2. The above technical parameters are subject to change without notice, and the final technical parameters are subject to the order agreement.

TECHNICAL PARAMETERS

SF6024T

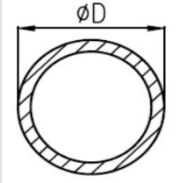
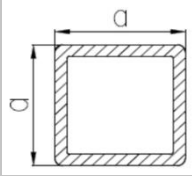
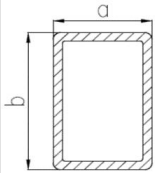
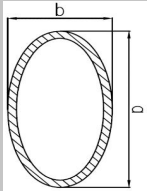
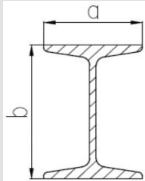
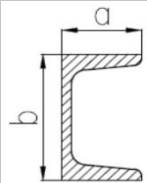
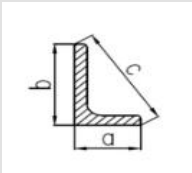
Precautions

1. Pipes being processed should be free from significant rust, as it can affect the cutting section quality.
2. Pipes should not be stored in the open air and should be placed flat, preferably with surface oil coating or packaging. Ensure that the front end is even, and the burr height at both ends is $\leq 5\text{mm}$. Bundled pipes should have consistent lengths, with a deviation of less than 300mm.
3. For welded pipes, the external weld seam should be relatively flat, with a height of less than 0.3mm. The internal weld seam should have a height of less than 2mm.
4. The distortion and bending of the pipe should be lower than the tolerances specified in "GB/T 6728-2002 Dimensions, Shape, Weight, and Permissible Deviations of Cold-formed Hollow Sections for Structural Use."
5. The pipe should be straight, with a bending curvature of less than 1mm/1m (3mm/6m).
6. For the lengthwise torsion of the pipe, the total torsion should be less than 0.02% of the total length.
7. The outer diameter tolerance of the profile should not exceed $\pm 0.5\%$ of the outer diameter, with a minimum of 0.2mm (according to the standard deviation level D4 specified in GB/T 17395-1998 for standardized outer diameter deviations).
8. When loading the pipes, ensure the safety of personnel and equipment. Bundle loading should be carried out using cranes operated by qualified and certified professionals. The crane should have both fast and slow speed functions, and slow speed should be used when approaching the loading platform.
9. Considering material errors, the positional error should be within IT12, and the shape and profile error should be within IT12.
10. The surface roughness of the pipe cross-section varies with the material and thickness.
11. Users must perform regular maintenance of the machine as instructed in the manual. Failure to do so may result in damage to the machine, and our company reserves the right to refuse repairs in such cases.
12. To ensure cutting effectiveness and minimize pipe deformation, the pipe thickness should meet the following criteria based on the pipe diameter:
 - ① For pipe diameters greater than $\phi 50$: $1/40 \leq \text{pipe thickness} \leq 1/10$ of the pipe diameter.
 - ② For pipe diameters smaller than $\phi 50$: $0.8\text{mm} \leq \text{pipe thickness} \leq 1/10$ of the pipe diameter.

Please note that cutting effectiveness cannot be guaranteed if the bending distortion exceeds relevant standards.

CUTTING PARAMETERS

SF6024T

Tube cross-section	Tube type	Clamping range min~ max a(mm)
	Round tube	min~ max D(mm):10~230mm φ10-φ230mm
	Square tube	min~ max a(mm):10~230mm □10x10-□230x230mm
	Rectangular tube	min~ max a(mm):10~230 mm min~ max b(mm):10~230 mm □10x10-□230x230mm
	Elliptical tube	Please send the specific dimension drawing
	I-beam	min a(mm):10mm max b(mm):200mm Standard:20#
	Channel steel	min a(mm):10mm max b(mm):200mm Standard:20#
	Angle steel	Equal angle steel: min~max a(mm):10~110mm max b(mm):155mm 11# Unequal angle steel: min~max a(mm):10~90mm min~max b(mm):10~140mm max c(mm):166mm 14/9#

CUTTING PARAMETERS

SF6024T

Material	Thicknes s [mm]	1.5kW	2kW	3kW	4kW	6kW
	Speed [m/min]/gas					
Carbon steel	1	10-13(N2/Air)	15-20(N2/Air)	25-35(N2/Air)	25-35(N2/Air)	30-45(N2/Air)
	2	4-5(O2)	6-8(N2/Air)	13-17(N2/Air)	15-18(N2/Air)	20-25(N2/Air)
	3	3-4(O2)	3-4(O2)	7-10(N2/Air)	8-10(N2/Air)	12-14(N2/Air)
	4	2.3-2.8(O2)	2.5-3(O2)	5-8(N2/Air)	6-8(N2/Air)	7-8(N2/Air)
	5	1.8-2.3(O2)	2.2-2.6(O2)	3-3.2(O2)	3-3.2(O2)	5-6(N2/Air)
	6	1.6-2.0(O2)	1.8-2(O2)	2.3-2.5(O2)	2.5-2.8(O2)	4.5-5(N2/Air)
	8	/	1.2-1.6(O2)	1.8-2.2(O2)	2-2.3(O2)	2.2-2.5(O2)
	10	/	/	1.4-1.8(O2)	1.6-2(O2)	2.0-2.3(O2)
	12	/	/	1-1.4(O2)	1-1.4(O2)	1.9-2.1(O2)
	14	/	/	/	/	1.4-1.7(O2)
	16	/	/	/	/	1.2-1.4(O2)
	18	/	/	/	/	0.8(O2)
	20	/	/	/	/	/

- Note:
- For carbon steel pipes with thickness >5mm and diameter/side length < 50mm, it's not recommended to use oxygen as auxiliary gas for processing. Contact us for such pipe sizes.
 - There are two types of cutting heads:
 - Standard cutting head: Cut regular pipes such as square pipes, round pipes, elliptical pipes, triangular pipes, etc., without concave angles.
 - PC cutting head: It provides significant differences in cutting speed and cutting quality when cutting carbon steel pipes with a thickness of 6mm and above. The speed is reduced by 20%-40%, but it can process pipes of any shape.
 - Parameters are for reference only. The values mentioned above are theoretical and actual cutting speed may vary depending on factors such as pipe dimensions and equipment speed.

CUTTING PARAMETERS

SF6024T

Material	Thickness [mm]	1.5kW	2kW	3kW	4kW	6kW
		Speed [m/min]/gas				
Stainless steel	1	15-20(N ₂ /Air)	15-20(N ₂ /Air)	25-35(N ₂ /Air)	25-35(N ₂ /Air)	30-45(N ₂ /Air)
	2	7-10(N ₂ /Air)	8-14(N ₂ /Air)	13-17(N ₂ /Air)	15-18(N ₂ /Air)	20-25(N ₂ /Air)
	3	4.5-5.5(N ₂ /Air)	6-7(N ₂ /Air)	6-10(N ₂ /Air)	8-12(N ₂ /Air)	12-18(N ₂ /Air)
	4	2.0-2.5(N ₂ /Air)	2.8-3.5(N ₂ /Air)	5-6(N ₂ /Air)	6-7(N ₂ /Air)	10-12(N ₂ /Air)
	5	1.4-1.8(N ₂ /Air)	1.5-2.5(N ₂ /Air)	3-4(N ₂ /Air)	4-4.5(N ₂ /Air)	7-8(N ₂ /Air)
	6	0.7-0.9(N ₂ /Air)	1-1.5(N ₂ /Air)	2.3-3(N ₂ /Air)	3-3.5(N ₂ /Air)	4.5-5(N ₂ /Air)
	8	/	/	1.0-1.5(N ₂ /Air)	1.5-1.8(N ₂ /Air)	2.5-3.5(N ₂ /Air)
	10	/	/	0.8-1(N ₂ /Air)	1-1.2(N ₂ /Air)	1.2-2(N ₂ /Air)
	12	/	/	/	/	1-1.2(N ₂ /Air)
	14	/	/	/	/	0.8-1(N ₂ /Air)
	16	/	/	/	/	0.5-0.6(N ₂ /Air)
Aluminum alloy	1	10-13(N ₂ /Air)	15-20(N ₂ /Air)	25-35(N ₂ /Air)	20-25(N ₂ /Air)	30-45(N ₂ /Air)
	2	4-5(N ₂ /Air)	8-13(N ₂ /Air)	13-17(N ₂ /Air)	25-35(N ₂ /Air)	20-25(N ₂ /Air)
	3	1.5-2.5(N ₂ /Air)	4-4.5(N ₂ /Air)	6-8(N ₂ /Air)	15-18(N ₂ /Air)	14-16(N ₂ /Air)
	4	1-1.3(N ₂ /Air)	2.5-3(N ₂ /Air)	4-5(N ₂ /Air)	8-12(N ₂ /Air)	8-10(N ₂ /Air)
	5	/	1.5-2(N ₂ /Air)	2.5-3.5(N ₂ /Air)	6-7(N ₂ /Air)	5-6(N ₂ /Air)
	6	/	/	2-2.3(N ₂ /Air)	4-4.5(N ₂ /Air)	3.5-4(N ₂ /Air)
	8	/	/	0.8-1.3(N ₂ /Air)	2.5-3(N ₂ /Air)	1.5-2(N ₂ /Air)
	10	/	/	/	1-1.3(N ₂ /Air)	1-1.2(N ₂ /Air)
	12	/	/	/	/	0.6-0.7(N ₂ /Air)
	14	/	/	/	/	0.4-0.6(N ₂ /Air)

Note:

- For carbon steel pipes with thickness >5mm and diameter/side length <50mm, it's not recommended to use oxygen as auxiliary gas for processing. Contact us for such pipe sizes.
- There are two types of cutting heads:
 - Standard cutting head: Cut regular pipes such as square pipes, round pipes, elliptical pipes, triangular pipes, etc., without concave angles.
 - PC cutting head: It provides significant differences in cutting speed and cutting quality when cutting carbon steel pipes with a thickness of 6mm and above. The speed is reduced by 20%-40%, but it can process pipes of any shape.
- Parameters are for reference only. The values mentioned above are theoretical and actual cutting speed may vary depending on factors such as pipe dimensions and equipment speed.

COST BENEFIT ANALYSIS

SF6024T

Laser power		3kW			4kW			6kW		
Item		Air	O2	N2	Air	O2	N2	Air	O2	N2
Peak power consumption	Laser source(kW)	10	10	10	16	16	16	16	16	16
	Chiller(kW)	3	3	3	6	6	6	6	6	6
	Air compressor(kW)	15	/	/	15	/	/	15	/	/
	Host power (kW)	12.5	12.5	12.5	12.5	12.5	12.5	12.5	12.5	12.5
	Dust removal(kW)	1.5	1.5	1.5	1.5	1.5	1.5	1.5	1.5	1.5
	Loading and unloading (kW)	3.85	3.85	3.85	3.85	3.85	3.85	3.85	3.85	3.85
Consumables and gas consumption (CNY/H)		0.5	4.5	60.5	0.5	4.5	60.5	0.5	4.5	60.5
Total power(kW)		45.85	30.85	30.85	54.85	39.85	39.85	54.85	39.85	39.85
Total power consumption (kW/H)		27.51	18.51	18.51	32.91	23.91	23.91	32.91	23.91	23.91
Total operating cost (1RMB/kWH)		28.01	23.01	79.01	33.41	28.41	84.41	33.41	28.41	84.41

If the cutting auxiliary gas is dried compressed air, the cost includes air compressor electricity, machine power consumption, and consumables (protective lenses, cutting nozzles).

- Note:
- 1. The electricity and gas prices are for reference only and may vary by region.
 - 2. Auxiliary gas consumption varies with plate thickness. The oxygen data is based on cutting 8mm carbon steel, and nitrogen on 1mm stainless steel. For reference only; actual usage may vary.

CONFIGURATION LIST

SF6024T

No.	Item	Qty	Brand
Laser source			
1	Laser source	1	Raycus
Laser cutting head			
1	Laser cutting head	1	SENFENG TYRFING
Machine tool · host			
1	Transmission system	8	SENFENG
2	Machine tool and accessories	1	SENFENG
3	Reducer	6	TECHMECH
4	Electrical and pneumatic systems	1	France SCHNEIDER Japan SMC & Taiwan AirTAC
5	AC servo motor and driver	8	INOVANCE
6	Water chiller	1	Tongfei
CNC system			
1	CNC system	1	FSCUT3000DE-G
Automation system (optional)			
1	Loading system	1	Fully automatic / simplified fully automatic / semi-automatic (three options available)
2	Unloading system	1	Standard: 2m (customizable: 3m/4m)

Note:

1. This is SENFENG's optimized configuration. Changes in brand or configuration may cause irreversible effects.
2. The warranty period for the entire machine (excluding consumables, non-force majeure natural disasters, war, improper operation, and human damage) is 1 year.

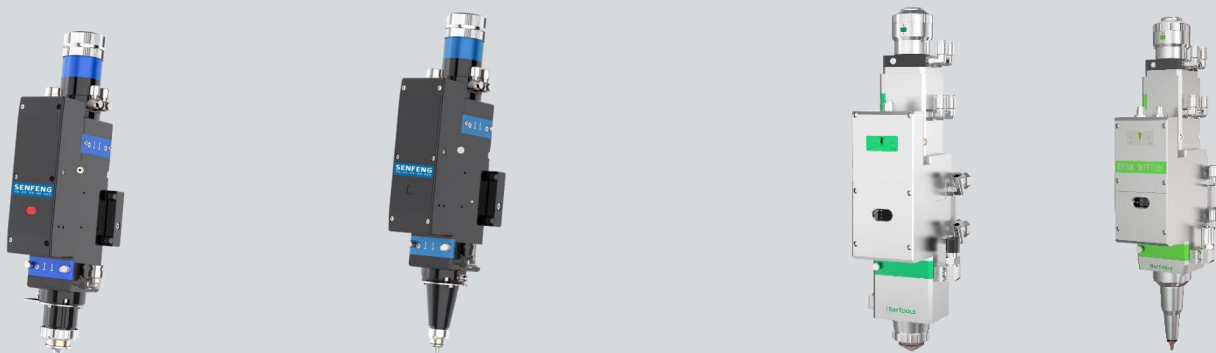
SF6024T-LASER SOURCE



1. Small Fiber Core: Better beam quality.
2. Faster Cutting Speed: Enhanced cutting efficiency.
3. Improved High-Reflection Resistance: New optical components with multi-layer anti-reflection design.
4. Enhanced Intelligence: Real-time dynamic monitoring of operating indicators.
5. High Electrical-Optical Conversion: Over 40% efficiency, reducing power consumption.
6. Upgraded Components: New generation pump sources offer greater reliability and stability, with improved beam quality and 30%-40% increased brightness due to patented nonlinear suppression technology.
7. Lightweight and Compact: Small size and compact design for easier integration.
8. Enhanced Safety: Improved safety features.

1. Smaller core diameter, better beam quality
2. More efficient cutting for thin and medium-thick plates
3. Next-gen optics with multi-layer anti-reflection design for improved high-reflectivity resistance.
4. Smarter system with real-time dynamic monitoring of operating parameters
5. Electro-optical conversion efficiency exceeds 40%
6. Modulation frequency range upgraded to 1-20kHz, adaptable to diverse processes
7. Compact size and reduced weight for easier integration
8. Improved sealing and reliability with upgraded IP66 protection rating

SF6024T-LASER HEAD



Optional

Optional Raytools brand

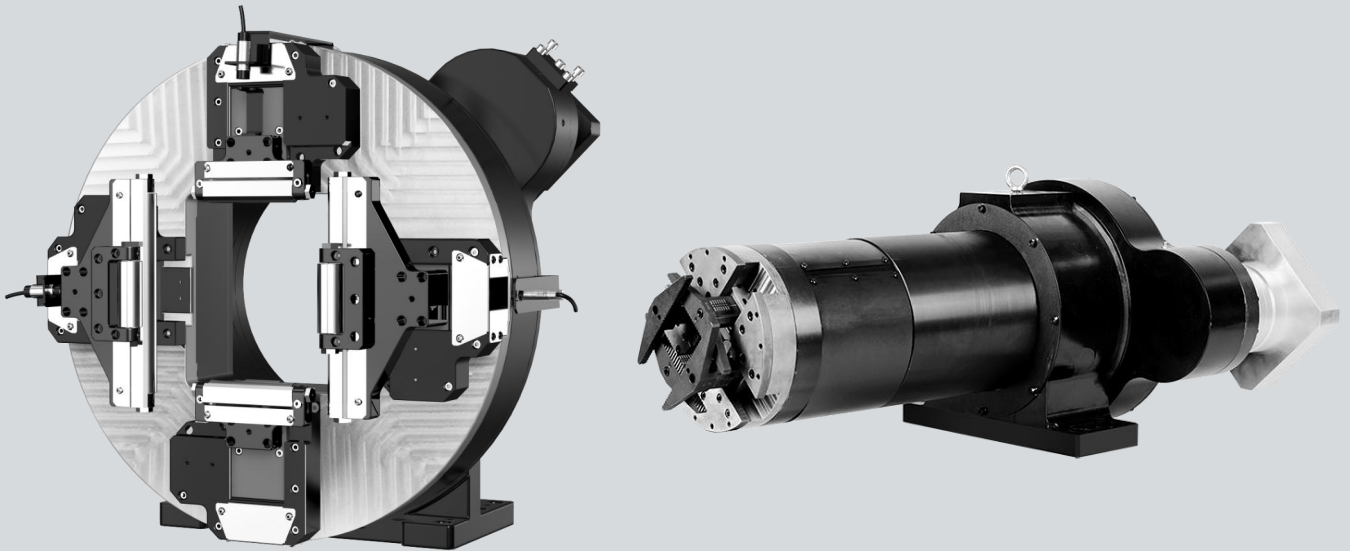
1. Integrated cooling: The module ensures balanced heat dissipation, effectively extending the lens lifespan.
2. High sealing: Dustproof rating up to IP68.
3. Compact structure: Lightweight automatic model with zero tail material.
4. Easy maintenance: Drawer design enables lens replacement in just three minutes; internal positive air pressure reduces secondary lens contamination.

1. Optimized Design: Enhanced optical configuration and streamlined airflow design significantly improve cutting quality and efficiency.
2. Auto-Focusing: Minimizes human intervention with the auto-focusing function.
3. Multiple Protective Lenses: The collimation module includes protective lenses to safeguard the collimating lens..
4. Drawer-Style Lens Holder: Allows for quick and easy replacement of protective lenses.
5. High Compatibility: Equipped with QBH and QD fiber interfaces, compatible with various mainstream lasers.

Standard cutting head: For cutting common pipes like square, round, oval, angle steel, channel steel, triangular tubes, and pipes without recessed angles.

Pointed cutting head: For cutting any shape pipes, including H-beams, I-beams, and pipes with recessed surfaces.

SF6024T-CHUCK



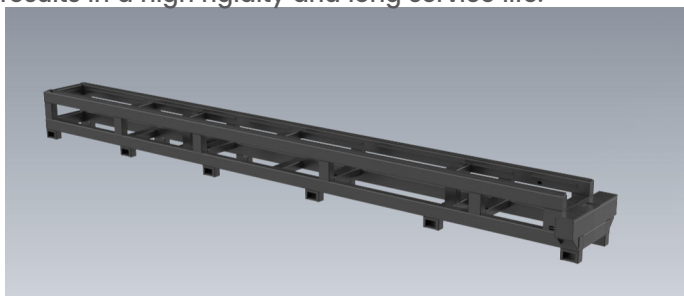
1. Pneumatic self-centering chuck: Fast clamping speed and high efficiency.
2. Low inertia chuck: Made of aerospace-grade aluminum, featuring lightweight construction, low inertia, high rotation speed, reduced power consumption, and lower operating costs.
3. Fully enclosed chuck protection: Prevents dust and debris from entering, ensuring smooth operation without stoppages.
4. Internal gears and external jaws: Enhanced dust resistance, longer lifespan, high precision, and easier adjustment and maintenance.
5. Integrated chuck structure: Provides superior dust protection and greater machine stability.
6. Square-opening front chuck: Expands the clamping range and broadens industry applications.

SF6024T-HOST MACHINE

1

Machine Bed

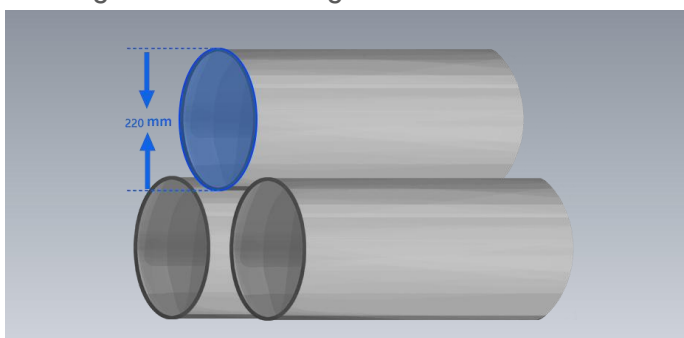
1. The bed body is made of rectangular tube welding, with better stability, higher load-bearing capacity, and improved shock absorption for better operational performance.
2. It is designed using structural dynamic design principles and finite element method variable analysis technology, and is manufactured through precise welding, stress relief annealing, second aging treatment and precision machining on a large gantry milling machine. This results in a high rigidity and long service life.



3

Powerful Pipe Processing Ability

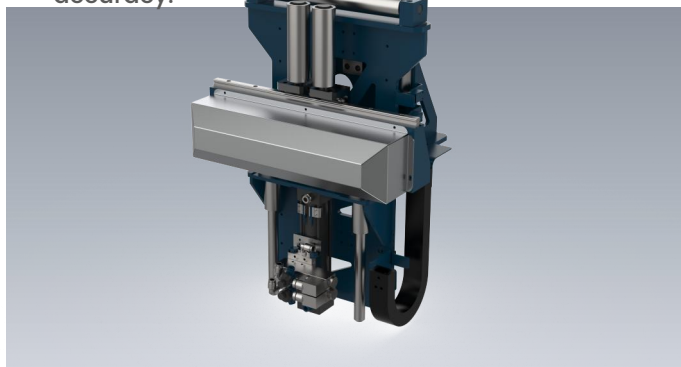
1. Size: round tube diameter $\Phi 10\text{mm}-230\text{mm}$, square tube side length $10*10\text{mm}-230*230\text{mm}$.
2. Tube shape: round tube, square tube, rectangular tube.
3. Single tube load: 260kg.



2

Follow Support

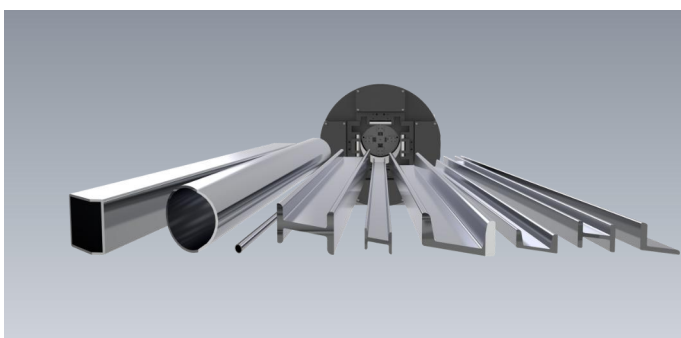
1. Through servo control, the pipe center is automatically adjusted to be coaxial with the chuck center, ensuring constant adherence to the pipe surface for more precise lifting movements.
2. Intelligent segmented layout prevents long pipes from sagging, thereby maintaining high processing accuracy.



4

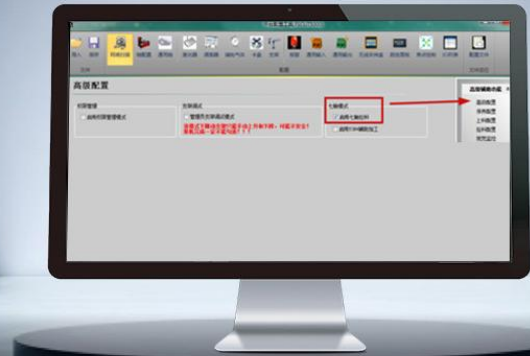
Powerful Dynamic Performance

Brand new tube laser cutting machine with exceptional performance and precision.



CNC SYSTEM

FSCUT3000DE-G CNC System Quick Operation & Efficient Cutting



FSCUT3000DE-G is a bus control system specially developed for tube processing. It is designed for two-chuck laser tube cutter with follow support. The system supports cutting square tubes, round tubes, runway-shaped and oval-shaped stretch tubes, as well as angle steel and channel steel, featuring precision and efficiency processing. It has the following advantages:

- Real-time compensation of pipe center deviation reduces pipe clamping requirements, resulting in higher efficiency and higher perforation accuracy.
- When cutting pipe corners, the speed is faster and the follow is more stable, thanks to the bus real-time system and Follow-control integration.
- The support follow function ensures the processing quality of the whole pipe.
- Supports feeding and cutting with hollow chucks, greatly shortening the total length of the pipe cutter, with a high degree of automation.
- Supports automatic loading and unloading, cycle processing, and standard automatic feeding.
- Track accuracy 0.02mm, positioning accuracy 0.001mm, and repeated positioning accuracy 0.003mm.
- Real-time encoder feedback plus error measurement tools facilitate the acquisition of optimal motion parameters for machine tools.
- Tube process library facilitates process export and storage.
- Contactless perforation makes cutting smoother and perforation more efficient.
- Compatible with cutting software TubePro and professional version TubesT nesting software.

SF6024T-OPTIONAL CONFIGURATION

1

2m Unloading Unit (Optional)

Dimensions (mm)	1950×1060×770
Maximum tube length (mm)	3000
Unloading weight (kg)	300

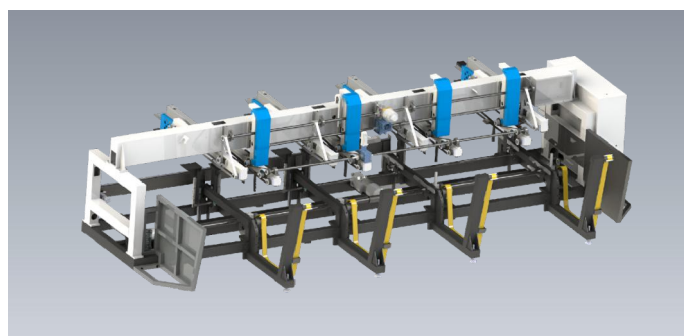
1. The material separation system automatically separates waste and finished pipes without manual input. The receiving trolley and unloading rack are integrated into a compact structure, saving space.
2. The self-developed servo-following support system automatically conforms to the pipe surface, providing perfect support. After processing, the flip plate unloads the finished pipes, allowing them to slide into the finished material cart.



3

Fully Automatic Loading Unit (Optional)

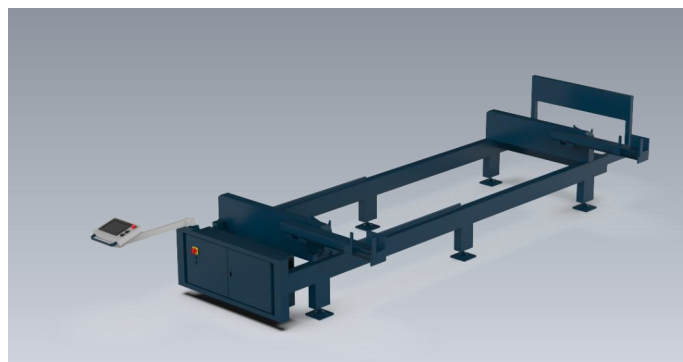
Loading tube length (mm)	3500 - 6000
Tube section side length (or diameter) (mm)	20x20-230x230; Φ20-Φ230
Maximum single pipe weight capacity	260KG
Warehouse weight capacity	3T
Tube type	Round tube, square tube



2

Double-arm Chain Semi-automatic Loading Unit (Optional)

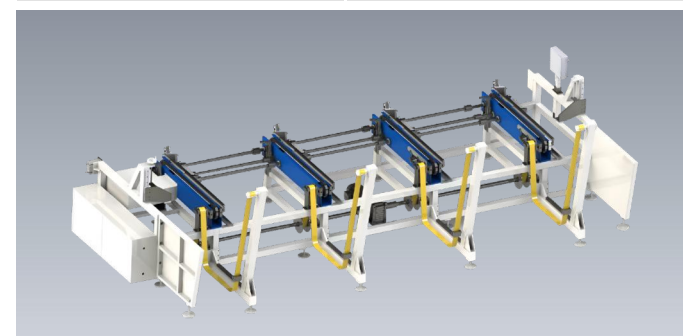
Minimum loading tube length (mm)	4000
Maximum loading tube length (mm)	6000
Tube section side length (or diameter) (mm)	20x20-220x220; Φ20-Φ220
Maximum single pipe weight capacity	240KG
Tube type	Round tube, square tube, rectangular tube, angle steel, channel steel, I-beam, etc.



4

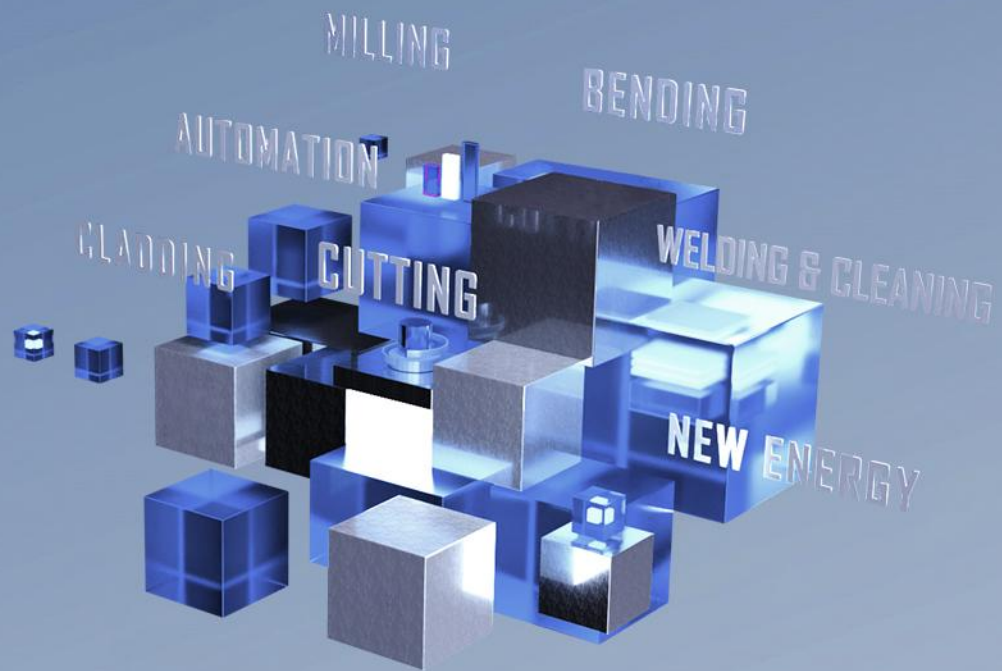
Simplified Fully Automatic Loading Unit (Optional)

Loading tube length (mm)	3500 - 6000
Tube section side length (or diameter) (mm)	20x20-230x230; Φ20-Φ230
Maximum single pipe weight capacity	260KG
Warehouse weight capacity	3T
Tube type	Round tube, square tube



Providing Global Users with Automated Metal Fabrication Solutions

SENFENG provides automated metal fabrication solutions globally, integrating cutting, bending, welding, cladding, automation, and new energy. With core technologies in laser cutting, welding, and cladding, the company also offers intelligent manufacturing systems like flexible laser processing lines and sheet metal bending centers. These solutions serve industries including automotive, construction, energy, and petrochemicals, and are used in over 100 countries.



03

International PCT Patents

577

Chinese technology patents

SENFENG has developed key components like laser generators, processing heads, Feng Cloud systems, and CNC systems, used in cutting, welding, cladding, and automation. The company offers a complete industry chain, including laser cutting, welding, cladding, cleaning machines, bending centers, and flexible production lines. These solutions are used in sectors like power towers, construction machinery, shipbuilding, bridges, and aerospace, helping businesses accelerate production and reduce costs for greater economic benefits.

After-sales Service

Technical Training to enhance customer production efficiency

1 Before equipment delivery

The buyer can arrange for 1-2 operators to attend a one-week training at the SENFENG factory. The specific dates should be confirmed with our customer service department.

3 Training

The training includes laser principles, equipment structure, process explanation, equipment maintenance, laser safety protection, operating procedures, and basic troubleshooting.

2 During the warranty period

The buyer can apply for one more session of free training for 1-2 operators at SENFENG.

4 Requirement

Trainees must be mechanical, electrical, or optical engineers and pass assessments on equipment operation, laser principles, safety, and maintenance before starting work.

Packaging & Transportation to ensure equipment quality

1 Packaging

Standard packaging, suitable for long-distance transportation, moisture-proof, rust-proof, and shock-resistant. Designed for full lifting with marked lifting points and center of gravity.



2 Transportation

Domestic transportation within China is fully handled by our company, including freight and insurance.



3 Packing List & Certificate

Each package includes a packing list and certificate of conformity. The user manual and other documents are inside the box, while the packing list is on the outside.



Installation professional and high-quality

1 Installation

SENFENG engineers will install the equipment at the client's site.

3 Door-to-door training

On-site training will be provided on equipment maintenance, safety, operation procedures, and basic troubleshooting, with 7 days of guaranteed usage.

2 Equipment Debugging

After installation, the equipment will be debugged for client use.

4 On-site acceptance

After completing the above steps, the engineer may leave the site only after the customer's acceptance (the customer can veto).

After-sales Service

Premium Customization

In the digital era, intelligent transformation in metal processing is essential. Building unmanned factories is key to upgrading, with customized automation solutions being a top priority.

1

SENFENG understands the client's industry status and specific production processes, identifies issues, and assesses their needs.



2

Through in-depth on-site communication, customize metal fabrication automation solutions based on the client's pain points and needs.



3

A tailored solution, different from competitors' standardized models.



4

Provide a one-stop R&D and production service from design to final machine, with thorough quality checks until customer satisfaction and acceptance.



SENFENG

5-star Fast Service

Efficient

- Our repair hotline is available 24/7.
- A professional engineer will respond to customer inquiries within 10 minutes and provide a repair plan within 1 hour.



Professional

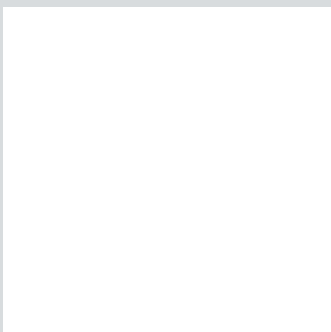
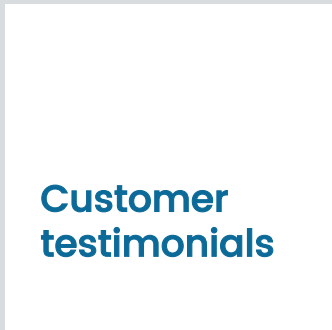
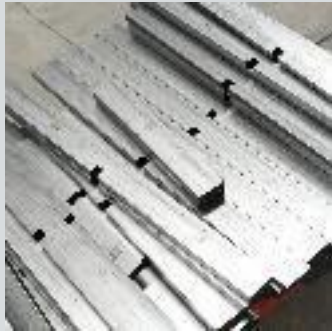
- **Custom Service:** Tailored service plans based on the specific needs of the customer.
- **Service Engineer Certification System:** Each service engineer undergoes rigorous training and assessment before being certified to work.
- **Common Issues Training:** Create a manual for common issues based on equipment models, with certified engineers providing customer training.
- **Online Guidance:** Experienced senior engineers offer support through phone or video calls to help customers resolve issues.
- **Professional Technical Support:** The equipment is properly calibrated during the first installation, and similar issues are resolved in one go.



Comprehensive

- **Pre-service:** Theoretical and hands-on operation training, common fault self-diagnosis training, quick repair guidance for troubleshooting, usage reminders.
- **Regular Service:** Regular maintenance reminders, on-site services, periodic promotional activities.
- **Value-added Service:** Equipment software and hardware upgrades, financing lease services, extended warranty services.







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